



**Ai Automation Ltd.**  
14 Sheffield Street,  
Manchester,  
Greater Manchester,  
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## Quality Policy

<b>Latest Revision</b>	January 2024
<b>Next Due Revision</b>	January 2025

### Our Values

The Quality Policy of Ai Automation is to determine, agree and conform to our customer needs and expectations. The Company recognises that to be competitive and maintain good economic performance, the Company must employ management systems that continually improve the quality of our services and increase the satisfaction of our customers/clients, employees, shareholders, suppliers and society at large.

### Our Principles

It is one of the key objectives of the Company that the quality standards operating within the Company provide:

- Confidence of our customers/clients that their requirements for quality and safety are being achieved in the delivered product
- Operating standards including monitoring of performance and adoption of a best practice, continuous improvement philosophy throughout all operations
- Confidence of our management and staff that the requirements for quality are being fulfilled and maintained, and that quality improvements take place
- A framework for establishing and reviewing quality objectives

### Employee/Agent Commitment

Ai Automation are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this Policy is communicated and understood at appropriate levels within the Company.

## **Policy Control & Review**

The Policy will be regularly reviewed to ensure its performance and effectiveness and will be amended as deemed necessary to meet the Company's customers/clients' needs. The Policy will be reviewed at least every 12 months.

The specific arrangements for the implementation of the Policy are detailed in support documentation.

**Signed: Grant Mullen**

**Position: Managing Director**

**Date: 08/01/2024**